VANITHA T L

1620 14TH AVENUE SOUTH ELEMENT 26 APARTMENT 2M, BIRMINGHAM-35205, ALABAMA, USA

**OBJECTIVE**

To obtain a job wherein I can apply my acquired knowledge and skills during my B.E. program and achieve high carrier growth through a continuous learning process and keep myself dynamic, visionary and competitive with the changing scenario of the world.

**EXPERIENCE:**

**Organization 1: DXC Technology (from 13th Feb to Feb 9th 2021)**

**Designation: Senior Assistant Helpdesk Technician**

**Project name: Honeywell**

Role:

* Setup desktop computers and peripherals and test network connections.
* Install and test desktop software applications and internet browsers.
* Test computers to ensure proper functioning of computer systems.
* Train end users on usage of computer hardware and software.
* Troubleshoot on VPN and VDI/remote connection.

**Organization 2: Hinduja Global Solution(from 15th July 2019 to 18th Dec 2020)**

**Designation: Repair Technician(International voice)**

**Project name: Windstream communication(ISP)**

Role:

* Troubleshooting internet
* Handling T1 and Ethernet circuits for internet(Remote troubleshooting)
* Adding IP routes for MPLS circuits
* Troubleshooting smartjack and customer service unit(looping technology)
* Performing Head to Head testing in the circuit with local carrier
* Troubleshooting different types of routers(CISCO, ADTRAN, JUNIPERS)
* Troubleshooting for circuit bouncing

**WORKSHOP:**

Participated in **“3rd International Festival Of Science, Technology, Engineering and Mathematics”**

held at University Of Mysore, India during 17-20 October, 2016

# TRAINING UNDERGONE:

* Undergone Certification Technical training course conducted in association with AMPHISOFT TECHNOLOGIES.
* Undergone Certification course on Advanced Telecom Technology at RTTC, BSNL, Mysore from 16-01-2017 to 21-01-2017 in **Digital switching and Wireless communication**.

# PROJECT WORK:

**Title :** Digital Voting System.

**Description :** The system is developed for the threat free and user oriented Digital Voting System

# TECHNICAL SKILLS AND ABILITIES:

* Networking:
* Basic Knowledge of Networking
* OSI Model
* Knowledge of routing and Switching Protocols
* OSPF,BGP,EIGRP RIP
* Knowledge on DNS AND DHCP
* Devices-Cisco, Juniper, Adtran Routers.
* Tools-Putty
* Familiar with basic programming knowledge of C, C++, Python.

# STRENGTH:

* Willingness to learn new things.
* Ability to work both individually as well as in a team.

# PERSONAL DETAILS:

**Gender :** Female

**Date of Birth :** 26th June 1995

**Nationality :** Indian

**Languages Known :** English , Hindi, Sanskrit, Kannada, Telugu.

**Hobbies :** Reading newspaper, cooking, playing carrom and Through ball.

# DECLARATION:

I hereby declare that all the information furnished above is true to the best of my knowledge and I bear responsibility for the correctness of the above mentioned particulars.

Place: Birmingham **VANITHA T L**